

# RESPONSE

# INCIDENTS

## R.1.01 - Total number of incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	581	599	621	695	657	627	590	577	542	512	498	529
<b>2022</b>	<b>568</b>	<b>599</b>	<b>568</b>	<b>864</b>	<b>880</b>	<b>617</b>						
Status	G	G	B	R	R	G						
Cumulative												
Prev 5 year	581	1180	1801	2496	3153	3780	4370	4947	5488	6000	6499	7028
<b>2022</b>	<b>568</b>	<b>1167</b>	<b>1735</b>	<b>2599</b>	<b>3479</b>	<b>4096</b>						
Status	G	G	B	A	A	A						

B	<2.51%
G	Within 2.5%
A	>2.51%
R	>10%

Description	Total number of incidents attended within Bucks and MK (excluding co-res)
Owner	Response
Data source	BFRS IRS

What is good	
For monitoring only	

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.01</b>

## R.1.02 - Co-Responder Incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	53.6	55.0	53.4	64.6	62.4	73.8	58	61.8	76.2	70	59.6	60.2
<b>2022</b>	<b>67</b>	<b>63</b>	<b>66</b>	<b>61</b>	<b>64</b>	<b>35</b>						
Status	A	G	A	G	G	B						
Cumulative												
Prev 5 year	53.6	108.6	162.0	226.6	289.0	362.8	420.8	482.6	558.8	628.8	688.4	748.6
<b>2022</b>	<b>67</b>	<b>130</b>	<b>196</b>	<b>257</b>	<b>321</b>	<b>356</b>						
Status	A	G	A	G	G	G						

B	<20%
G	Within 20%
A	>20%
R	>30%

Description	Number of co-responder incidents attended by BFRS staff in MK and Bucks
Owner	Response
Data source	BFRS IRS

What is good	
For monitoring only	

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.02</b>

## R.1.03 - Effecting Entry/exit incidents attended

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	15.6	15.4	13.4	14.8	16.0	14.4	16.4	16.8	22.8	15.2	22.2	19.8
<b>2022</b>	<b>18</b>	<b>24</b>	<b>19</b>	<b>8</b>	<b>19</b>	<b>24</b>						
Status	R	R	R	B	R	R						
Cumulative												
Prev 5 year	16	31	44	59	75	90	106	123	146	161	183	203
<b>2022</b>	<b>18</b>	<b>42</b>	<b>61</b>	<b>69</b>	<b>88</b>	<b>112</b>						
Status	R	R	R	R	R	R						

B	<2.51%
G	Within 2.5%
A	>2.51%
R	>10%

Description	Number of effecting entry/exit incidents attended
Owner	Response
Data source	BFRS IRS

What is good	
For monitoring only	

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.03</b>

# RESPONSE

# INCIDENTS

## R.01.04 - Average attendance time to all incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Prev 5 year	08:20	08:22	09:04	08:33	08:32	08:33						
<b>2022</b>	<b>08:40</b>	<b>08:33</b>	<b>08:47</b>	<b>09:47</b>	<b>09:39</b>	<b>09:09</b>						
Status	<b>A</b>	<b>G</b>	<b>B</b>	<b>R</b>	<b>R</b>	<b>R</b>						
Prev 5 year	08:20	08:22	08:36	08:36	08:35	08:35						
<b>2022</b>	<b>08:40</b>	<b>08:36</b>	<b>08:39</b>	<b>09:02</b>	<b>09:11</b>	<b>09:11</b>						
Status	<b>A</b>	<b>A</b>	<b>G</b>	<b>R</b>	<b>R</b>	<b>R</b>						

<b>B</b>	<10 Sec
<b>G</b>	Within 10 sec
<b>A</b>	>10 Sec
<b>R</b>	>30 seconds

Description	Average attendance time to incidents attended (excluding co-res)
Owner	Response
Data source	BFRS IRS

What is good	
Quicker is better	

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.04</b>

## R.01.05 - Average attendance time to Accidental Dwelling Fires

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Prev 5 year	07:33	07:52	07:55	08:11	07:45	07:46						
<b>2022</b>	<b>09:51</b>	<b>07:49</b>	<b>07:09</b>	<b>09:16</b>	<b>09:13</b>	<b>09:07</b>						
Status	<b>R</b>	<b>G</b>	<b>B</b>	<b>R</b>	<b>R</b>	<b>R</b>						
Prev 5 year	07:33	07:43	07:47	07:52	07:50	07:49						
<b>2022</b>	<b>09:51</b>	<b>08:44</b>	<b>08:11</b>	<b>08:27</b>	<b>08:37</b>	<b>08:43</b>						
Status	<b>R</b>	<b>R</b>	<b>A</b>	<b>R</b>	<b>R</b>	<b>R</b>						

<b>B</b>	<10 Sec
<b>G</b>	Within 10 Sec
<b>A</b>	>10 Sec
<b>R</b>	>30 seconds

Description	Average attendance time to Accidental Dwelling Fires
Owner	Response
Data source	BFRS IRS

What is good	
Quicker is better	

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.05</b>

# RESPONSE

# RESPONSE MODEL

## R.2.01 - Availability - Wholetime

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	-	-	-									
Monthly 2022	91.2%	94.4%	91.8%	89.3%	84.7%	87.2%						
Monthly Status	R	R	R	R	R	R						
Cumulative Target	-	-	-									
Cumulative 2022	91.2%	92.8%	92.5%	91.7%	90.3%	89.8%						
Cumulative Status	R	R	R	R	R	R						

B	99% - 99.9%
G	98% - 98.9%
A	96% - 97.9%
R	<96%

What is good
Higher is better

Description	Availability of wholetime appliances (impacted by both crew and appliances)
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.01</b>

## R.2.02 - Availability - On-Call

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	-	-	-									
Monthly 2022	5.4%	10.1%	7.9%	9.1%	5.8%	6.7%						
Monthly Status	R	R	R	R	R	R						
Cumulative Target	-	-	-									
Cumulative 2022	5.4%	7.8%	7.8%	8.1%	7.7%	7.5%						
Cumulative Status	R	R	R	R	R	R						

B	>59%
G	>29%
A	> 16%
R	< 17%

What is good
Higher is better

Description	Availability of On-Call appliances (impacted by both crew and appliances)
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.02</b>

## R.2.03 - Wholetime - response model - (Work in progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year												
Monthly 2022												
Monthly Status												
Cumulative Prev 5 year												
Cumulative 2022												
Cumulative Status												

B	
G	
A	
R	

What is good
Higher is better

Description	?
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.03</b>

# RESPONSE

# RESPONSE MODEL

## R.2.04 - On-Call - response model - (Work in Progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year												
<b>2022</b>												
Status												
Cumulative												
Prev 5 year												
<b>2022</b>												
Status												

B	
G	
A	
R	

Description	?
Owner	Response
Data source	Fire Service Rota

What is good
Higher is better

Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.04</b>

## R.2.05 - Over the border mobilisation into BFRS

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	115	124	136	161	137	129	125	120	110	102	92	107
<b>2022</b>	<b>130</b>	<b>163</b>	<b>118</b>	<b>436</b>	<b>358</b>	<b>194</b>						
Status	A	R	B	R	R	R						
Cumulative												
Prev 5 year	115	239	375	536	673	802	928	1048	1158	1260	1352	1459
<b>2022</b>	<b>130</b>	<b>293</b>	<b>411</b>	<b>847</b>	<b>1205</b>	<b>1399</b>						
Status	A	R	G	R	R	R						

B	<10%
G	Within 10%
A	>10%
R	>20%

Description	Number of appliance mobilisations into BFRS grounds
Owner	Response
Data source	Vision (TVFC)

What is good
For monitoring only

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.2.05</b>

## R.2.06 - Over the border mobilisation out of BFRS

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	43	47	47	61	59	43	49	32	52	42	36	39
<b>2022</b>	<b>51</b>	<b>58</b>	<b>48</b>	<b>97</b>	<b>77</b>	<b>37</b>						
Status	B	G	G	B	B	A						
Cumulative												
Prev 5 year	43.2	90	137	198	256	299	349	381	433	475	511	549
<b>2022</b>	<b>51</b>	<b>109</b>	<b>157</b>	<b>254</b>	<b>331</b>	<b>368</b>						
Status	B	G	B	B	B	B						

B	>10%
G	Within 10%
A	<10%
R	<20%

Description	Number of appliance mobilisations out of BFRS grounds
Owner	Response
Data source	Vision (TVFC)

What is good
For monitoring only

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.2.06</b>

# RESPONSE

# OPS RESILIENCE

## R.3.01 - % Maintenance of competencies completed

	Q1	Q2	Q3	Q4	
Quarterly	Target	95%	96%	97%	98%
	Actual	65%	52%		
	Status	R	R		

B	>98%
G	>94%
A	>89%
R	<90%

What is good
Higher is better

Description	Percentage of maintenance of competencies completed
Owner	Operational Training
Data source	HEAT
Pattern	Quarterly
Comparison	Target Figures
Reference	R.3.01

## R.3.02 - Hydrant - (Work in Progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year											
	2022											
	Status											
Cumulative	Prev 5 year											
	2022											
	Status											

B	
G	
A	
R	

What is good
Higher is better

Description	
Owner	
Data source	SC Capture
Pattern	Monthly
Comparison	Target Figures
Reference	R.3.02

## R.3.03 - Site Specific Risk Information (SSRI) high-risk sites completion rate

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Total	28	27	29	29	29						
	Overdue	8	5	5	6	6						
	Status	R	A	A	R	R	R					

B	
G	>90%
A	80-89%
R	<80%

What is good
Higher is better

Description	Site Specific Risk Information (SSRI) for high-risk sites updated in accordance with current risk review process.
Owner	
Data source	
Pattern	Monthly
Comparison	Target Figures
Reference	R.3.03